

Contents

List of tables	ix
List of figures	x
List of editors and contributors	xi
1 Introduction: the current and future challenges of healthcare management <i>Judith Smith and Kieran Walshe</i>	1
Part 1 Effective healthcare management	11
2 Evidence-based management: a critical appraisal <i>Kieran Walshe</i>	13
Part 2 Health systems	33
3 The politics of healthcare and the health policy process: implications for healthcare management <i>Ruth Thorlby</i>	35
4 Financing healthcare: funding systems and healthcare costs <i>Suzanne Robinson</i>	54
5 Allocating resources for healthcare: setting and managing priorities <i>Iestyn Williams</i>	75
6 Research and innovation in healthcare <i>Ruth McDonald</i>	95
7 Global health policy: governing health systems across borders <i>Scott Greer</i>	113
8 Health and well-being: the wider context for healthcare management <i>Ann Mahon</i>	130
Part 3 Healthcare services and organizations	149
9 Primary care <i>Judith Smith</i>	151
10 Chronic disease and integrated care <i>Nicola Walsh</i>	170
11 Acute care: elective and emergency, secondary and tertiary <i>Helen Crump and Nigel Edwards</i>	190
12 Mental health <i>Chris Naylor and Helen Gilbert</i>	211
13 Social care <i>Stephanie Kumpunen and Gerald Wistow</i>	231
14 Purchasing healthcare <i>Natasha Curry and Judith Smith</i>	251

viii CONTENTS

15	Capital in the healthcare system: buildings, facilities and equipment <i>Steve Wright and Barrie Dowdeswell</i>	270
16	Informatics for healthcare systems <i>Paul Taylor</i>	289
17	The healthcare workforce <i>Candace Imison and Sophie Castle-Clarke</i>	305
18	Patient and public involvement in healthcare <i>Angela Coulter</i>	328
19	Governance and accountability in healthcare <i>Naomi Chambers</i>	347
20	Quality improvement in healthcare <i>Ruth Boaden and Joy Furnival</i>	367
21	Measuring and managing healthcare performance <i>Martin Bardsley</i>	390
	<i>Index</i>	417